

Minutes of Forum Meeting 03/06/2021

Present – Isobel Leigh, Donald, Pauline, Bob Moseley, John Hall, Barbara Reid, Aileen Petrie

Staff- Mark, Jennifer and Robert

David opened meeting and introductions were given by all in attendance

Donald Introduced guest speaker Mike Flynn from the SSPCA

Mike gave a very in-depth overview of his job as an Inspector for the SSPCA, which was very insightful and answered some question

David has asked that anyone who has any ideas of future guest speakers within or out with the company to get in touch with himself, Jennifer or email the retirement housing inbox. We have not yet had any requests or suggestions.

Jennifer asked how tenants were feeling now the staff were back on site and lounges being opened and everyone was happy to see the Service Coordinators onsite again. The lounges are being used in some developments but in others not so much but people are keen to get the groups going again as before.

Issues with contacting repairs and ground maintenance were discussed, repairs still working on backlog so are taking longer to respond, grounds maintenance are short of staff but are trying to catch up.

Lounges being used for online forum meeting was discussed and the possibility of getting communal computers or iPad to assist with meetings for those without technology.

Due to staffing levels there had not been the opportunity to follow the agenda as planned and apologies were given.

The next forum date will be July 29th 2021.